

1. Warranty Coverage

This warranty policy applies to walk-behind grinders sold by Runyon Surface Prep in the United States. Runyon Surface Prep is the facilitator and will act solely as the wholesaler and claim processor. The warranty is offered by the Manufacturer.

2. Warranty Period

From the date of the invoice, the following warranty services are provided:

12-month warranty for complete machine

36-month warranty for listed major components:

- Gearbox
- Inverter
- Motor
- Propane engine

Exclusions: Wear-and-tear parts and consumables (such as grinding plates, rubber couplings, adapters, dust skirts, dust hoses, Runyonpac, filters, drive wheels, sealing rings, belts, shot blasting reducers, etc.) are not covered under warranty but will receive reasonable technical support and repair recommendations.

3. Warranty Service

If a defect arises due to material or workmanship issues within the warranty period, Runyon Surface Prep will facilitate replacement or repair services as necessary.

Replacement parts required for repairs will be supplied by Runyon Surface Prep, and reasonable shipping costs at standard service levels will be covered.

Authorized service providers who are approved by both Runyon Surface Prep and the Manufacturer will be reimbursed for labor costs at a rate of \$40/hour, with the following maximum labor hours per repair or replacement:

- Seal replacement and gearbox resealing due to oil leakage: 15 hours
- Entire gearbox replacement due to internal damage: 5 hours
- Inverter replacement: 5 hours
- Motor replacement: 5 hours

4. Warranty Claim Process

Clients must submit a written request to Runyon Surface Prep or a Runyon Sales Rep within 14 days of failure.

- The warranty claim shall be processed upon the investigation and approval by Runyon Surface Prep or the Manufacturer.
- Adequate evidence must be submitted to assess the failure. Insufficient evidence may result in claim denial.

5. Exclusions from Warranty

The following claims are not covered under warranty and the user is responsible for all repair, replacement, and shipping costs.

- Damage resulting from improper operation, overloading, poor maintenance, or failure to follow the operation manual.
- Unauthorized repairs, modifications, or use of non-original accessories.
- Damage caused by transportation, lifting, loading, unloading, or other external forces.
- Normal wear and tear of consumables and parts.
- Damage resulting from abnormal power supply conditions.
- Repairs requested after the expiration of the warranty period.

6. Liability Disclaimer

- The Manufacturer and Runyon Surface Prep are not responsible for any indirect losses resulting from equipment failure (such as downtime, loss of profits, replacement rentals, etc.).
- We reserve the right to interpret and revise this warranty policy in accordance with market and legal requirements.

7. Additional Notes

- Users are strongly advised to follow the equipment operation manual for proper use and maintenance to ensure long-term reliable performance.
- This warranty policy is applicable to the U.S. market. Customers in other regions should contact local authorized distributors for applicable warranty terms.